


Blood Product Orders
(915) 544-6601

Fax Number

(915) 544-7617

Online Ordering URL:

<https://orders.unitedbloodservices.org>
Staff Directory

NAME	TITLE	PHONE	EXT
Blood Center Operations			
James Dugger	President, Southcentral Division	(800) 333-6920	
Arlene Bullitt	Director, Business Resources	(915) 544-5422	153
Octavio Navarro, RN (BSN)	Senior Director, Donor Care	(915) 544-5422	157
David Veloz	Senior Director, Donor Recruitment	(915) 544-5422	152
Estela De La Torre, RN (BSN)	Senior Director, Quality	(915) 544-5422	136
Medical Affairs & Technical Services			
Liz Rosenbaum, M.D.	Medical Director	(505) 573-5704	
Mary Ann Pavia	Senior Director, Manufacturing & Laboratory Services	(915) 544-5422	134
Transfusion Consultation Hotline – 24/7 Call Back		(800) 811-2581	
Hospital Services			
Ysela Gonzalez	Senior Director, Hospital Services	(915) 544-5422	146
Jean Rediger	Billing Inquiries	(602) 414-3500	
General			
Alicia Williams	Processing/Reference/HLA Laboratories	(915) 544-5422	122
Emergency Situations (nights, holidays & weekends)			
Ysela Gonzalez	Senior Director, Hospital Services	(915) 241-2747	mobile
Mary Ann Pavia	Senior Director, Manufacturing & Laboratory Services	(915) 373-4354	mobile
Schon Ojeda	BioCARE Account Manager	(505) 350-2065 (800) 304-3064	mobile after hours